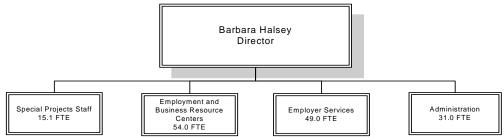
JOBS AND EMPLOYMENT SERVICES Barbara Halsey

MISSION STATEMENT

Jobs and Employment Services Department (JESD) provides comprehensive, employment, training, and support services in accordance with the Department of Labor (DOL) Workforce Investment Act (WIA), that respond to the needs of job seekers, employers, and communities within the County of San Bernardino.

ORGANIZATIONAL CHART



DESCRIPTION OF MAJOR SERVICES

The Department of Jobs and Employment Services (JESD) is responsible for administering and operating programs under the Department of Labor's Workforce Investment Act. Funding for programs operated is allocated at the federal level, and comes to the county from the State Employment Development Department/Workforce Investment Division. Under this funding stream, services are provided to job seeking customers and business customers through a One-Stop delivery system. These offices are called Employment Resource Centers and/or Business Resource Centers in San Bernardino County. JESD operates 4 offices in the county, located in Rancho Cucamonga, Hesperia, San Bernardino, and Redlands. The primary mission of the department is to assist job seekers in securing employment opportunities that will provide them with an improved standard of living and to provide businesses with the human resources necessary to meet their workforce needs. The department uses a variety of service delivery methods to meet its customer's needs, including direct placement into employment, intensive coaching and mentoring of applicants, vocational training in demand occupations as well as on-the-job or customized training as appropriate.

In addition to administering and operating programs under the Workforce Investment Act, the department has held a contract with the Human Service System (HSS), assisting the Temporary Assistance Division/Employment Services Program (TAD/ESP) with meeting program mandates for placement of Cal WORK's participants. Historically, services provided under this contract have been job development and job placement services for participants in the Cal WORKS program. In addition, JESD has been responsible for coordinating and conducting job fairs for the TAD/ESP clientele.

The Workforce Investment Board administratively oversees the program. This Board is comprised of private and public sector members who have been appointed by the county Board of Supervisors.

BUDGET AND WORKLOAD HISTORY

| | Actual 2002-03 | Budget 2003-04 | Actual 2003-04 | Final 2004-05 |
|--|-------------------|-------------------|-------------------|------------------|
| Total Appropriation | 18,478,494 | 17,020,579 | 14,140,555 | 15,382,733 |
| Departmental Revenue | 16,437,316 | 18,977,350 | 14,450,588 | 16,863,227 |
| Fund Balance | | (1,956,771) | _ | (1,480,494) |
| Budgeted Staffing | | 141.0 | | 150.1 |
| Workload Indicators General Public * # of Participants receiving services. | 26,071 3,329 | 28,093 4,566 | 72,063 2,111 | 52,902 990 |

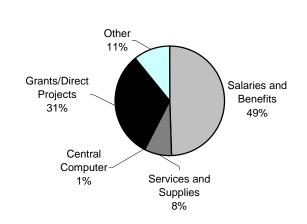
^{*} Self service customers seeking employment information.

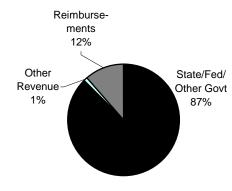


Actual expenses and revenues were under budget due to the 2003-04 budget including amounts to be carried over for the second program year. In addition, actual expenditures include the year end non-cash encumbrances of approximately \$1.5 million. Revenue will be recognized when the expenditure is paid and the cash is actually drawn down from the state to cover the cash expense.

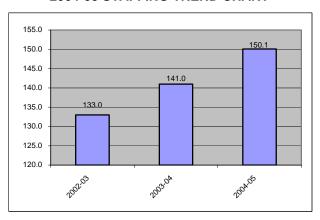
JESD has experienced an increase in the number of public customers seeking services from its one-stop Employment Resource Centers (ERCs) due to increases in the number of unemployed individuals in San Bernardino County as well as the increase in population due to migration. During the past year, and as a direct result of the transition of the Cal WORKS employment program back to HSS, JESD has carefully tracked the demand for WIA services. The increase in workload indicators for the general public is a result of increased accuracy in customer tracking. The decrease in workload indicators for number of participants receiving services is a direct result of elimination of the Welfare-to-Work (WtW) program under the Department of Labor. This program reached its duration as of April 9, 2004 and has been fully closed out.

2004-05 BREAKDOWN BY EXPENDITURE AUTHORITY 2004-05 BREAKDOWN BY FINANCING SOURCE

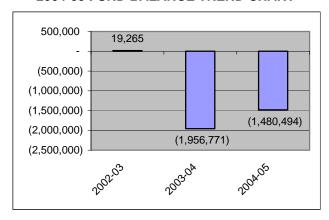




2004-05 STAFFING TREND CHART



2004-05 FUND BALANCE TREND CHART





GROUP: Econ Dev/Public Svc

DEPARTMENT: Jobs and Employment Services

FUND: Jobs and Employment Services

BUDGET UNIT: SAC JOB

FUNCTION: Public Assistance

ACTIVITY: Other Assistance

SCHEDULE A

2004-05

| | | | 2004-05 | Board Approved | |
|-------------------------|-------------|-----------------|-----------------------|-----------------------|--------------|
| | 2003-04 | 2003-04 | Board Approved | Changes to | 2004-05 |
| | Actuals | Approved Budget | Base Budget | Base Budget | Final Budget |
| <u>Appropriation</u> | | | | | |
| Salaries and Benefits | 7,388,602 | 7,279,275 | 7,993,317 | 673,660 | 8,666,977 |
| Services and Supplies | 1,092,097 | 1,588,285 | 1,587,288 | (172,139) | 1,415,149 |
| Central Computer | 99,385 | 108,620 | 106,244 | - | 106,244 |
| Grants/Direct Projects | 8,413,237 | 7,962,341 | 7,998,641 | (2,553,341) | 5,445,300 |
| Equipment | - | 30,000 | 30,000 | 20,000 | 50,000 |
| Transfers | 1,931,358 | 2,218,864 | 2,218,864 | (348,725) | 1,870,139 |
| Total Exp Authority | 18,924,679 | 19,187,385 | 19,934,354 | (2,380,545) | 17,553,809 |
| Reimbursements | (4,784,124) | (2,166,806) | (2,166,806) | (4,270) | (2,171,076) |
| Total Appropriation | 14,140,555 | 17,020,579 | 17,767,548 | (2,384,815) | 15,382,733 |
| Departmental Revenue | | | | | |
| Use of Money and Prop | 219,815 | - | - | 199,600 | 199,600 |
| State, Fed or Gov't Aid | 14,229,748 | 18,815,350 | 18,815,350 | (2,151,723) | 16,663,627 |
| Current Services | 970 | - | - | - | - |
| Other Revenue | 55 | 162,000 | 162,000 | (162,000) | - |
| Total Revenue | 14,450,588 | 18,977,350 | 18,977,350 | (2,114,123) | 16,863,227 |
| Fund Balance | | (1,956,771) | (1,209,802) | (270,692) | (1,480,494) |
| Budgeted Staffing | | 141.0 | 149.1 | 1.0 | 150.1 |

DEPARTMENT: Jobs and Employment Services

FUND: Jobs and Employment Services

BUDGET UNIT: SAC JOB

MAJOR CHANGES TO THE BUDGET

| | | Budgeted | | Departmental | |
|---|----------|----------|---------------|--------------|--------------|
| | | Staffing | Appropriation | Revenue | Fund Balance |
| 2003-04 FINAL BUDGET | | 141.0 | 17,020,579 | 18,977,350 | (1,956,771) |
| Cost to Maintain Current Program Services | • | | | | |
| Salaries and Benefits Adjustments | | - | 234,339 | - | 234,339 |
| Internal Service Fund Adjustments | | - | 232,630 | - | 232,630 |
| Prop 172 | | - | - | - | - |
| Other Required Adjustments | | - | - | - | - |
| | Subtotal | - | 466,969 | - | 466,969 |
| Board Approved Adjustments During 2003-04 | | | | | |
| 30% Spend Down Plan | | - | - | - | - |
| Mid-Year Board Items | | 8.1 | 280,000 | - | 280,000 |
| | Subtotal | 8.1 | 280,000 | | 280,000 |
| Impacts Due to State Budget Cuts | | | | - | |
| | | | | | |
| TOTAL BOARD APPROVED BASE BUDGET | | 149.1 | 17,767,548 | 18,977,350 | (1,209,802) |
| Board Approved Changes to Base Budget | | 1.0 | (2,384,815) | (2,114,123) | (270,692) |
| TOTAL 2004-05 FINAL BUDGET | | 150.1 | 15,382,733 | 16,863,227 | (1,480,494) |



DEPARTMENT: Jobs and Employment Services FUND: Jobs and Employment Services

BUDGET UNIT: SAC JOB

SCHEDULE B

BOARD APPROVED CHANGES TO BASE BUDGET

| | | Budgeted | | Departmental | |
|----|---|--|--|---|--------------------------------------|
| | Brief Description of Board Approved Changes | Staffing | Appropriation | Revenue | Fund Balance |
| 1. | Salaries and Benefits | 1.0 | 673,660 | - | 673,660 |
| | Transfer of filled Staff Analyst II position from ED/PSG to JESD. The positi appropriately be in JESD's budget. Additional increases are due to correct salary cost rather than an estimate as had been previously done. Also reflepromotions. | tion of FY 2003-04 s | salaries and benefits b | oudget to budget sta | aff at the actual |
| 2. | Computer Software Expense | - | 450,000 | - | 450,000 |
| | Increase to purchase a case management, fiscal and information manage licenses. | ment system compa | , and the second se | ations and to renew | |
| 3. | Inventoriable Equipment | - | (375,000) | - | (375,000) |
| | Decreased as no new offices will be opened. New equipment is not requir | ed as was the case | in fiscal year 03/04 | | |
| 4. | Services and Supplies | - | (247,139) | - | (247,139) |
| | Decrease in services and supplies charges due in part to reduction to COV attributed to a fiscally conservative management plan. | WCAP as a result of | department size redu | uction, additional de | creases are |
| 5. | Other Charges and State Aid | - | (2,553,341) | (3,632,217) | 1,078,876 |
| | Decrease in assessment services as this activity is now performed in-hous WORKS program was transitioned back to HSS. Participant training decrease The WtW funding reached its sunset in the 2003-04 budget year and other only training. Given national trends JESD is increasing its training budget training. | eased in relation to or funding received b | decrease in funding for y the department that greater number of job | or WtW and other sp supported training | pecialty grants. was for one time |
| 6. | Equipment | - | 20,000 | - | 20,000 |
| | Increase to replace copiers that are in their last year of useful life. | | | | |
| 7. | Transfers Out | - | (348,725) | - | (348,725) |
| | Decrease in transfers out attributed to closing the Colton office and moving charges. | g the Redlands offic | e, and decreases in E | HAP charges and I | ED/PSG admin |
| 8. | Transfers In | - | (4,270) | - | (4,270) |
| | Decrease in reimbursements from County Departments. | | | | |
| 9. | Rev From Use of Money/Property/Other Revenue | - | - | 37,600 | (37,600) |
| | Increase in rent from Employment and Business Resource Centers/One S | top partners. | | . , | (= ,==, |
| ** | Final Budget Adjustment-Fund Balance | - | - | 1,480,494 | (1,480,494) |
| | Revenue increased due to a lower than anticipated fund balance. | | | ,, - | (,,, |
| | | | | | |
| | Tota | al 1.0 | (2,384,815) | (2,114,123) | (270,692) |
| | . • • • | | (=,== :,3:0) | (=, · · · , · =0) | (=: 1,002) |

^{**} Final Budget Adjustments were approved by the Board after the proposed budget was submitted.

